

NCBA Information Service

The NCBA Information Service is a comprehensive, efficient and personalised subscription service designed specifically to meet the information needs of human service professionals working with children and families.

Resources available:

Subscribers can access information from a wide range of resources including:

- * a large and highly specialised journal collection
- * targeted monograph collection
- * fast growing range of videos
- * current awareness file of topical press cuttings and pamphlets
- * dial-up access to a range of Australian and overseas databases
- * interlibrary loan access to material from other collections.

Services provided:

- Nexus a monthly publication which includes abstracts of approximately 200 journal articles, lists of new books and videos available for loan, a conference diary, and an index of pertinent information from Federal Hansard.
- Provision of photocopies of requested journal articles.
- Borrowing access to the book and video collections.
- Literature searches and personalised information updates on both the in-house and external databases available through dial-up access.
- Printed bibliographies on specified major subject areas.
- Telephone enquiries.

1993 Subscriptions

Organisations			
Includes:	* NEXUS, issued monthly		
	* 10 photocopied articles		
Additional copies of Nexus, either to the same or another location, are available for an additional charge – contact Information Service staff for details.			
Individuals			
(personal cheque &	home address required)		
Includes:	* NEXUS, issued monthly		
	* 5 photocopied articles		
Concession			
(Students & individ	uals not in paid employment)		
Includes:	* NEXUS, issued monthly		
	* 5 photocopied articles		

Above subscribers are entitled to a significant discount on additional services offered by the Information Service (see below).

Additional Services

	Subscribers	Non-subscribers
Photocopied articles	\$3 each	\$6 each
Book borrowing	\$6 per book + postage	\$9 per book + postage
Video borrowing	\$15 each + postage	\$30 each + postage
Computer searches		
Information Service database < 10 mins 10-30 mins > 30 mins	no charge \$10 \$25	\$10 \$25 \$50
External databases	\$30 per 30 mins or part thereof (+ online costs)	\$60 per 30 mins or part thereof (+ online costs)
Personalised monthly information updates This service provides a monthly printout of any items added to the	\$125 pa per person	\$250 pa per person

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database relevant to individual interests.